

## Position description

<b>Position title</b>	Procurement Officer
<b>Position number</b>	201189
<b>Classification level</b>	C
<b>Group</b>	Corporate Services
<b>Reports to</b>	Procurement Engagement Manager
<b>Location</b>	1010 La Trobe Street, Docklands
<b>Date</b>	July 2025
<b>Tenure</b>	Permanent full time

## Our organisation

VicTrack is custodial owner of Victoria's rail transport land, assets and infrastructure. We work to protect and grow the value of the portfolio, to support a thriving transport system and make travel and living better for all Victorians. With much of our asset portfolio dedicated to rail transport – our land, infrastructure, trams, trains and telecommunication networks – our focus is on strategic asset management and supporting the delivery of better transport solutions.

Whether we're planning and managing the use of transport land, upgrading the telecommunication network or partnering on major infrastructure projects, our job is to ensure the state's assets continue to serve Victoria now and well into the future.

Our core functions include:

- delivering telecommunications infrastructure and services that form the backbone of the transport network from signalling, driver communications, public information displays and myki ticketing
- managing land set aside for transport purposes, including the development and sale of land no longer required for transport to optimise its use
- generating income through land sales and commercial leases that is reinvested into the state's transport system
- managing transport facilities and assets, including the open access Dynon Rail Freight Terminal, heritage buildings and environmental preservation.

VicTrack is the custodial owner of most of Victoria's tourist and heritage assets and performs the role of Tourist and Heritage Registrar.

## Our business groups

Our business is made up of two specialist delivery groups – Property and Telecommunications – supported by Corporate Services, Strategy & Transformation and the Office of the Chief Executive.

### Our vision

As a part of the transport portfolio, we share a common vision as defined in the *Transport Integration Act 2010*:

“To meet the aspirations of Victorians for an integrated and sustainable transport system that contributes to an inclusive, prosperous and environmentally responsible state”.

In realising this vision, we are working towards a transport system that promotes:

- social and economic inclusion
- economic prosperity
- environmental sustainability
- integration of transport and land use
- efficiency, coordination and reliability
- safety, health and wellbeing.

### Our mission

To protect and grow our rail transport assets and drive reinvestment to service Victorians now and into the future.

### Our values

- Professional – We make decisions with integrity and respect. By behaving professionally and ethically we win the trust of our colleagues, stakeholders and customers.
- Collaborate – We collaborate to get things done efficiently and effectively. We have greater opportunity through leveraging our collective knowledge, building stronger bonds and respecting each other.
- Achieve – We perform our roles with integrity and skill. We hold ourselves accountable for delivering what is needed and own both our successes and mistakes.
- Innovate – We embrace all new ideas that bring about change that adds value. We become more efficient, effective and competitive.

## Dimensions

### Reporting relationships

The Procurement Officer reports directly to the Procurement Engagement Manager.

### Budget

N/A

## Purpose of the position

The Procurement Officer will support the Procurement team in providing professional administrative support, coordination and delivery to all VicTrack buyers in the delivery and compliance of the competitive tendering and contract management processes.

## Key accountabilities/functions

- Responsible for onboarding all new suppliers within CiAnywhere, Avetta and CreditorWatch including undertaking due diligence checks and providing advice to VicTrack buyers and suppliers on minimum requirements.
- Responsible for providing a range of administrative support functions for members of the Procurement team such as coordinating / facilitating procurement related meetings and workshops, including but not limited to team meetings, industry briefings and evaluation sessions, conducting document reviews, managing email inbox and Service Now ticketing system for Procurement enquiries, governance and forum coordination support.
- Exercise a Procurement Delegation for sourcing activities certifying that the procurement process undertaken has been in accordance with VGPB policies and procedures and VicTrack Procurement Policy.
- Provide advice, information and support to VicTrack staff in the form of informal and formal training and coaching in relation to P2P and effective procurement practices for business-led procurement activities compliant with VicTrack and VGPB procurement policy, procedures and processes.
- Support end-to-end delivery of low/medium complexity business led procurement activities, in a professional and timely manner as required.
- Contribute to a high level of professional practice in the procurement team by maintaining a sound knowledge of contemporary procurement strategies, policies and practices and an awareness of government priorities and initiatives that have implications for the procurement function.
- Contribute to the development, design and implementation of new procurement tools, systems, guidelines and training as required.
- Assist the Group Manager Procurement in providing effective communication between Victorian Government agencies, suppliers, industry groups (including ICN, VGPB, DGS - State Purchase Contracts etc).
- Support strategic sourcing activities with relevant procurement and contractual documentation in a timely and professional manner as required.

## Customer focus

VicTrack staff practise customer focus by recognising the importance of valuing customers (internal and external) and ensuring that all activities are oriented towards meeting customer needs. We listen to customers about their expectations and focus on delivering solutions that address their needs. Customer focus also includes proactively seeking and acting on feedback to enhance the customer experience.

## Safety and environmental responsibilities

Ensure safety and environmental instructions are adhered to and report any inappropriate practices and incidents. Comply with the *Occupational Health and Safety Act*, as it applies to self, tenants and customers, and environmental legislation in regard to preserving the environment.

## Rail safety

All staff who may be required to come into contact with rail activity, including design work and the management of other staff, must:

- be responsible for their actions where those actions can in any way affect or compromise railway safety
- be aware of the railway safety requirements associated with their duties and responsibilities
- take whatever action is possible to prevent unsafe conditions and/or incidents
- report any railway safety problems/hazards to the Manager Safety
- safely access the rail corridor.

## Individual attributes

### Qualifications

- Tertiary studies in Procurement, Business or related fields or an appropriate level of government procurement experience.

### Knowledge and experience

- Extensive knowledge of procurement practices and procedures, including capacity to understand and apply the Victorian Government Purchasing Board guidelines and related procurement policies.
- Demonstrated ability in building and maintaining professional relationships with all stakeholder groups, both internal and external, with a strong emphasis on providing timely customer service.
- Demonstrated ability in maintaining confidentiality, professional competence and exercising discretion at all times.
- Knowledge and experience in delivering high quality administration support.
- Experience working in a Victorian Government environment within procurement, project management, business analyst, or governance (minimum three years).

### Skills

- Experience in leading simple to medium complexity RFx.
- Strong attention to detail so that data and documentation is accurate and high quality.
- Proactive self-starter with the ability to work autonomously as well as with teams to facilitate effective delivery service.
- Strong organisational and planning abilities, excellent time and problem management skills, keen attention to detail, and proficient verbal and written communication skills.
- Strong proficiency with Microsoft Office suite, in particular Microsoft Excel and Microsoft Word, as well as purchasing systems and document/records storage database.

## Interpersonal and other features

### Internal relationships

- All VicTrack employees

### External relationships

- All VicTrack customers
- Vendors and/or suppliers
- State government departments and agencies
- Local government councils and agencies