

VicTrack's services are scalable and designed to offer what you need now and into the future. Our network is also one of the largest in Australia spanning most of the state's rail corridors.



Scalable options

VicTrack offers scalable options with a range of bandwidth options, from 10Mb to 10Gbps, to suit your needs. You can make network changes, add new sites, or increase bandwidth without causing any disruptions to your network's smooth operations.



Cost effective

With VicTrack taking care of your Wide Area Network (WAN), you can save large upfront equipment costs and ongoing operational and maintenance costs, allowing you to focus on your business operations.





High performance

VicTrack's solution delivers lightning fast speeds and rock-solid reliability, perfect for today's demanding high-end enterprise applications. Experience class of service traffic prioritisation and high availability, to meet your business requirements with ease.



VicTrack's Victorian network coverage is expansive, spanning across most of the state's rail corridors and key locations in Melbourne and Geelong as well as in regional areas including Ballarat, Bendigo, Traralgon and many more.

Our services are scalable, designed to offer you what you need now and into the future. Easily expand your network sites without the hassle of managing routing functions and enjoy a robust and fully connected Layer 3 network while saving on costs.

VicTrack's IPWAN services free up your time to focus on what matters most – your core business. With IPWAN services offering reliable and protected connections through VicTrack's MPLS platform, say goodbye to the complexities of managing routing functions and enjoy potential cost savings.

Choose from bandwidth options ranging from 10Mb to 10Gbps. Make network changes, add sites, or increase bandwidth without disrupting your overall network operations.

Every business can rest assured knowing VicTrack's IPWAN services are delivered over our secure and reliable infrastructure. Customers are able to prioritise certain business traffic for preferential treatment across the VicTrack network.

Our team of technical experts in our 24/7 Melbourne-based Network Management Centre have your back. Count on us to provide outstanding service and support under our service level agreements. Let us take care of your network, while you focus on growing your business.

Key features	Description	
Scalable	Bandwidth options ranging from 20Mb to 10Gb. Network changes (including addition of sites and bandwidth increases) can be done without disrupting the overall network operation.	
Managed WAN	VicTrack manages the customer's WAN, ensuring that the best routes are used to transfer data between customer sites.	
Coverage	VicTrack's Victorian network coverage is among the state's largest and spans most of the rail corridors and key locations in Melbourne and Geelong as well as in regional areas such as Ballarat, Bendigo, Traralgon and others.	
Reliability	VicTrack IPWAN services are delivered over VicTrack's own secure and reliable infrastructure that offers service protection within the MPLS platform by default.	
High performance	The solution supports high availability, meeting the demanding requirements of today's high-end enterprise applications.	
Quality of service	This enables customers to prioritise certain business traffic for preferential treatment across the VicTrack network. A range of classes are available to best suit the needs of the business applications.	
Support and service agreements	VicTrack IPWAN services are supported by an experienced team of technical experts within our 24/7 Melbourne-based Network Management Centre as well as leading service levels under our service level agreements.	

For more information

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Technical specifications

Service attribute	Service features	
VPN features		
Topology	Full Mesh (Multipoint to multipoint)	
Supported speeds^	Mbps: 20, 50,100, 200, 500 Gbps: 1, 2, 5, 10	
IP protocol	IPV4	
Maximum number of VPN endpoints	510	
QoS (Quality of Service)	a) Static - 5 options available b) Dynamic	
Routing protocols	Routing protocols are applied per endpoint The following protocols are selectable: • Static • BGP • OSPF	
Diagnostic protocols	The following protocols will be supported • Traceroute • Ping	
IP MTU maximum supported size	9100 bytes (per service MTU, equipment port is larger if logical)	
Maximum number of routes	Default 4000, extended 8000, high 20000	
Note: Subject to hardware qualification		
Service standards		
Details	IEEE 802.3, 802.1q, 802.1AD	
UNI service attribute		
Physical medium	IEEE 802.3 2002 physical Interface	
Interface speed	1 Gbps if rate < 1 Gps; or 10 Gbps if >1 Gbps	
Mode	Full Duplex	
MAC layer	IEEE 802.3 2002	
CE Vlan ID	Traffic may be untagged; or tagged	
Maximum number of services per interface Note: Subject to hardware qualification	100	
General service attribute		
CE-VLan ID & QoS preservation	No	
Unicast, multicast and broadcast service frame delivery	Yes	
Note: Multicast frame type only, this is not a Multicast VPN		

Interface options

Interface speed	Supported Interfaces	Range/distance (maximum)
10/100/1000 Mbit/s	10/100/1000BaseT (100m)	100 m
1 Gbit/s	1000BASE-LX	10 km
	1000BASE-T	100 m
	1000BASE-T PoE+	100 m
10 Gbit/s	10GE-LR (10km)	10 km
	10GE-SR (70m)	70 m*
1 Gbit/s	1000Base-EX	40 km
10 Gbit/s 10G-ER		40 km

^{*}Option available for DC only

CoS options

CoS Type	Option	Typical Applications / Details	Additional Information	
Static	Best effort (default offering)	Non-critical applications with tolerance to latency, jitter and packet loss (e.g., internet services, mail, ftp data etc)	Default offering	
	Critical	Loss tolerance services using L2VPNs	Upgrade options available at additional price per	
	Streaming	Video broadcasting, steaming, multimedia (audio/video) and CCTV applications	month	
	Premium	Low latency traffic types including signalling and circuit emulation traffic		
	Real time	Low latency traffic, jitter and loss tolerance such as voice and signalling services		
Dynamic	N/A	This option will dynamically allocate customer data into pre-defined CoS categories	Upgrade option available at additional price per month	

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