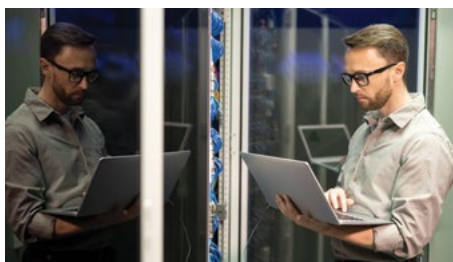


# Internet

Supercharge your business with lightning-fast, reliable and secure internet and unlock your online potential today!



Delivered over VicTrack's reliable, resilient and secure network, our internet service offers fast and direct connectivity to be able to service your needs and enable you to grow your business.



## Platform protection

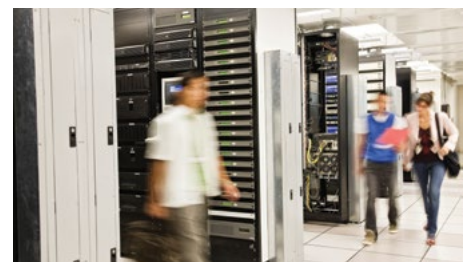
Trust VicTrack's resilient network as well as connectivity to diverse ISPs for robust protection and business continuity.

Rely on our highly available services to keep your business thriving, even in challenging situations.



## Support and service agreements

Get a premium level of support with VicTrack's Melbourne-based team of experts – available 24/7 to assist you with any concerns, ensuring support and a reliable internet connection.



## Uncontended experience

Say goodbye to internet traffic jams with VicTrack's network. Enjoy a hassle-free, fast, and uncontended experience. Surf, stream, and work without delay. Experience the difference of an uncongested network and enjoy seamless online activity.

With VicTrack's internet platform, you can enjoy a direct and secure connection to the public internet. Our platform uses protected gateways to diverse ISPs to connect you with reliable internet providers. This ensures that your critical applications receive uninterrupted service, giving you peace of mind and ensuring your business operations run smoothly.

VicTrack's internet service provides customers with a dependable internet connection, offering speeds from

20Mbps to 10Gbps. In today's fast-growing digital landscape, businesses heavily rely on the internet for important activities such as SaaS applications. This makes it crucial to have a reliable internet connection to ensure smooth business operations. VicTrack simplifies the management of internet networks by incorporating remote monitoring and alarm systems, allowing for quick notification and resolution of service issues. With VicTrack, you can rely on a stable internet connection to keep your business running smoothly.

Key features	Description
Platform protection	VicTrack's resilient MPLS platform provides protection as a standard and can provide high availability services.
Built in internet gateway diversity	VicTrack has dual sources of internet supply and the solution provides internet gateway diversity as a standard.
Flexibility	A broad range of service speeds are available to cater for current and future internet customer needs.
Reliability	VicTrack internet services are delivered over VicTrack's own secure and reliable carrier grade infrastructure.
High performance	Unfiltered, direct connection to the internet with no caching or filtering.
Unlimited usage	VicTrack provides unlimited internet, removing the need for tracking usage.
Contention	VicTrack's network provides an uncontended experience removing any delays caused by congestion.
Coverage	VicTrack internet services leverage VicTrack's extensive Victoria wide metropolitan and regional access network and are augmented by third-party access providers. VicTrack's network coverage across Victoria is one of the largest and spans the majority of the rail corridors.
Choice of interfaces	Services are delivered over VicTrack's MPLS network, offering various interface options.
Support and service agreements	VicTrack internet services are supported by an experienced team of technical experts within our 24/7 Melbourne-based Network Management Centre as well as leading service levels under our service level agreements.

## For more information

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Service attribute	Feature description
<b>Features</b>	
Standard bandwidth options	Mbps: 20, 50,100, 250, 500 Gbps: 1, 2, 5, 10
Contention policy	VicTrack Internet offers an uncontended experience ensuring that traffic is delivered without delays associated with network congestion
<b>IP parameters</b>	
Routing protocols	BGP, or static routing
IP addressing	IPv4
<b>Reliability</b>	
Internet supply	Dual upstream ISPs used for diversity
Data network	Delivered over MPLS network with core & aggregation diversity i.e. 'core protection'. Access may be diverse and be suitable for high availability
<b>Access network</b>	
Network	By default, delivered over the VicTrack MPLS network. Also available over 3rd party access networks
Physical interface	Delivered on a dedicated network port

## Supported interface option types

Interface speed	Supported interfaces	Range/distance (maximum)
10/100/1000 Mbit/s	10/100/1000BaseT (100m)	100 m
1 Gbit/s	1000BASE-LX	10 km
	1000BASE-T	100 m
	1000BASE-T PoE+	100 m
10 Gbit/s	10GE-LR (10km)	10 km
	10GE-SR (70m)	70 m*
1 Gbit/s	1000Base-EX	40 km
10 Gbit/s	10G-ER	40 km

\*Option available for DC only

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